



RMA Form

Personal data

Customer-No	
First name	
Name	
Company	
E-Mail	
Phone	

Product informations

Product name	
Serialnumber	
Purchased from	
Purchase date	

Detailed error description / reason for return

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Place, Date

Signature



RMA conditions and notes

- Please fill out our RMA form carefully and completely.
- Print out the RMA form and enclose it signed with the device.
- Devices without a fully completed and signed RMA form cannot be processed.
- Please describe the error as precisely as possible. Please use the back if there is not enough space.
- Pack the goods carefully.
- The costs for the transport to Senect GmbH & Co. KG shall be borne by the sender. Freight forward consignments will not be accepted.
- We reserve the right to charge a lump-sum service fee for entries without error description.

Please send the goods you have complained about to:

Senect GmbH & Co. KG
Abt. Support
An 44 Nr. 11
76829 Landau